Hon Richard Wynne MP  
Minister for Planning  
8 Nicholson Street  
EAST MELBOURNE VIC 3022

Dear Minister  

STATEMENT OF EXPECTATIONS FOR HERITAGE VICTORIA

On behalf of Heritage Victoria, I am pleased to provide a response to your Statement of Expectations dated 20 June 2018.

Activities planned by Heritage Victoria for the period 1 July 2018 to 30 June 2020 in response to your Statement of Expectations are outlined below.

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<th>Statement of Expectations Target</th>
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| Develop systems to improve access and streamline processing of statutory approvals under the Heritage Act 2017. | Heritage Victoria — as part of the Smart Planning Program — will create single entry point for all statutory approvals under the Heritage Act 2017.  
This system will make it quicker and easier to find information and make on-line applications for permits for changes to heritage places and objects and consents for archaeological sites, and make nominations to the Victorian Heritage Register. It is anticipated that this system will be in operation by 30 December 2019. |
| Provide guidance for owners and managers of State-listed heritage places and objects, and historical archaeological sites, on requirements and processes under the Heritage Act 2017. | Heritage Victoria, in partnership with the Office of the Victorian Government Architect and other stakeholders, will develop guidance on all buildings on heritage places. This will include, for example, information and recommendations on considering impacts on significant views; the use of facadism; the cantilevering or suspension of new buildings over heritage places; roof top, and rear and side additions; and appropriate scale, heights and setbacks. The guidelines will be published by 30 December 2019.  
Heritage Victoria will also develop guidelines to support owners and managers maintain State listed heritage places. They will provide information and recommendations on security, fire protection, waterproofing, managing vacant buildings and other minimum requirements to ensure that heritage places do not fall into disrepair. The guidelines will be published by 30 June 2020. |

Any personal information about you or a third party in your correspondence will be protected under the provisions of the Privacy and Data Protection Act 2014. It will only be used or disclosed to appropriate Ministerial, Statutory Authority, or departmental staff in regard to the purpose for which it was provided, unless required or authorized by law. Enquiries about access to information about you held by the Department should be directed to foi-unit@delwp.vic.gov.au or FOI Unit, Department of Environment, Land, Water and Planning, PO Box 500, East Melbourne, Victoria 8002.
| Develop a proactive approach to enforcement and compliance. | Heritage Victoria will develop an enforcement and compliance strategy. The strategy will provide a proactive approach to enforcement activities including strategic communication initiatives, partnerships with other regulatory bodies and community groups, and use of new enforcement provisions in the Heritage Act 2017. The strategy will be in place by 30 June 2019. |
| Improve transparency in decision-making under the Heritage Act 2017. | All permits where submissions that have been received as part of permit advertisement processes will be published on Heritage Victoria’s website by 30 July 2018. Heritage Victoria will develop work guidelines to inform owners and managers of heritage places and objects when a permit or permit exemption is applicable by 30 June 2020. It will provide guiding principles and examples of different types of works undertaken to heritage places with appropriate outcomes. |

Heritage Victoria is committed to administering the Heritage Act 2017 and its regulations in an effective and efficient manner. I look forward to providing you with continued updates on our progress with meeting your Statement of Expectations.

Yours sincerely

STEVEN AVERY
Executive Director
Heritage Victoria

26.6.18